

Welcome to Carpentaria



DIRECTOR'S INFORMATION PACK

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Director's Information Pack

The Director's Information Pack provides a guide to the services offered by Carpentaria and the role of the Board of Directors.

Please contact us by phone, email or in person for further information or advice

Contact us

Telephone 8920 9400

Address 1 Willeroo Street, Tiwi NT 0810

Email <u>board@carpentaria.org.au</u>

Website <u>carpentaria.org.au</u>



About Carpentaria

Our role

Carpentaria's role is to deliver innovative and flexible services to empower people to thrive and live a great life. Programs are tailored to meet individual goals and requirements and are regularly reviewed to ensure that we continue to meet an individual's needs as goals change.

History

As a specialist support service for people living with disabilities, we work with children, young people, adults and their families. We have a long and proud history of delivering disability and therapy services since 1973, when the Northern Territory Spastics Association was established. A group of dedicated NT families saw a need for locally operated services for young people with disability.

Services were delivered from the Harry Giese Centre on Henbury Avenue in Tiwi, Darwin, with residential cottages providing child care and accommodation for families from regional and remote NT. The centre was renamed Carpentaria Disability Services in 1996 and continued to provide specialised early intervention, respite, service coordination and adult services.

Since 2017, we have operated under the name Carpentaria and continue to provide high quality specialised services so Territorians can live and thrive in their community.

Company structure and compliance requirements

Carpentaria Disability Services Limited is an Australian company limited by guarantee and is a registered charity under the Australian Charities and Not for Profit Commission.

As a registered NDIS service provider, Carpentaria is required to meet the Quality Standards set by the NDIS Quality and Safeguards Commission.



Carpentaria programs

Carpentaria's current programs include:



Therapy Services – Allied Health therapy for children, young people and adults in urban and remote locations. A highly qualified team of Speech Pathologists, Occupational Therapists, Physiotherapist, Psychologists and Allied Health Assistants provide tailored services in therapy rooms, homes and schools. Telehealth appointments are also available.



Pathways Program – Individualised programs of support are tailored to participant goals, interests and skill development through a range of in-centre and community based activities, designed to encourage lifelong learning and social connections.



Independent Living Services – Supported Independent Living, Medium Term Accommodation and Short Term programs enable people with a disability to access and enjoy a safe, comfortable and fulfilling life in their home and in the community. Through a highly individualised approach, participants are supported to reach their goals and maintain control over the way they wish to live their lives.



Specialist Disability Accommodation – Specialist Disability
Accommodation is designed to support people requiring complex
disability supports and specialised accommodation. Evidence based,
innovative and boutique designs are informed by individual needs
and are complemented by the latest assistive technology and
construction practices.

Our values

Carpentaria is a values-based organisation which focuses on the needs and goals of each individual. We are committed to a person-centred philosophy that respects the rights of everyone to make informed choices about their lives and to receive the necessary support, information and encouragement to participate, and be included, in all aspects of community life.

Carpentaria's values are the framework that guides how Carpentaria delivers services, engages with stakeholders, manages business activities and makes decisions.





Collaboration

We create strong partnerships through open communication, mutual respect and trust



Respect We embrace the individual's right to be empowered to live the life they choose



Innovation

We commit to continuous improvement and are responsive to individuals through creative solutions



Our staff

Carpentaria employ skilled and professional staff in a range of specialist disability support and allied health roles. We are proud of our committed team who deliver person-centred and evidence-based supports and always work in partnership with participants to ensure that our team of supports meet individual requirements.

All staff are guided by our Principles of Good Practice, Values and Human Rights Framework, and must commit to understanding and abiding by Carpentaria's Code of Conduct, as well as the NDIS Code of Conduct.

In addition, as an NDIS service provider, all Carpentaria employees must meet NDIS worker screening obligations and undergo work orientation training.

Recruitment to positions at Carpentaria is based on values, skills and qualifications. Staff engage in regular training and skill development opportunities in first aid, epilepsy, diabetes and medication administration and management.





Our Board

Board meetings

Board meetings are currently scheduled for February, May, August, and November with the Annual General Meeting also being held in November.

All Board meetings are held at our head office in Darwin with video conferencing facilities available. Local members attend all Board meetings in person and interstate Directors attend two meetings in person (May and November) with other meetings being attended via Teams.

Board Sub Committees

The Board has three Board Sub Committees, including:

- Finance, Risk, Audit and Governance Committee (FRAG)
- Quality and Safeguarding Committee (Q&S)
- Assets Committee (Assets)

Directors' remuneration

Remuneration is available to all Non-Executive Directors who choose to accept the payment. The amount of remuneration is determined by a members vote every 3 years at the AGM.

Strategic planning

Carpentaria undertakes a rigorous strategic planning process involving Board members, staff members and stakeholders to develop our three-year Strategic Plan. View our 2022-2025 Strategic Plan here.

The Strategic Plan details our strategic priorities along with the key initiatives we will take to achieve them. Each operational program develops annual Business Plans to support the achievement of the key initiatives and the Board is provided with regular updates on progress against strategic priorities through dashboard reporting and established success indicators.

Board insurance

All Directors are covered by Directors and Office holders' insurance maintained by Carpentaria.

Board support

Carpentaria has an Executive Officer who provides support to the Board.

Constitution

Carpentaria's Constitution is available here.



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